

Electronic Delivery of Annual Reports and Proxy Statements

Frequently Asked Questions

Q. How will electronic delivery work?

A. By consenting to electronic delivery, you agree to receive your U.S. Bancorp annual shareholder meeting materials (e.g., annual report, notice of annual meeting and proxy statement, and proxy card or voting instructions form) over the Internet. Approximately four weeks prior to our annual shareholder meeting, you will receive an e-mail notice that will provide links to these materials.

Q. If I choose electronic delivery, how can I vote my shares?

A. You may vote via the Internet whether or not you consent to receive your annual meeting materials online. If you choose electronic delivery, then when annual shareholder meeting materials are distributed, you will receive an e-mail notice with links to the materials. This e-mail notice will have the necessary instructions to vote your proxy/voting instruction online. If you do not choose electronic delivery, you may still vote your shares by the Internet by following the instructions on your proxy card.

Q. How do I change or revoke my consent to electronic delivery?

A. You can change or revoke your consent to electronic delivery of your U.S. Bancorp annual shareholder meeting materials online at any time by visiting the same [electronic delivery election site](#) you visited to enroll in electronic delivery.

Q. What technology do I need to access the annual meeting materials online? Is there any minimum configuration suggested?

A. You will need access to the Internet and a web browser that supports secure connections.

Q. Can I print or download a copy of the annual shareholder meeting materials?

A. You will be able to download and read the annual shareholder meeting materials online and print a copy of the documents.

Q. How do I request paper copies of the annual shareholder meeting materials?

A. You may request paper copies of the annual shareholder meeting materials by contacting U.S. Bancorp Investor Relations, BC-MN-H23K, 800 Nicollet Mall, Minneapolis, MN 55402, or by calling U.S. Bancorp Investor Relations toll free at 866-775-9668.